

Product Disclosure Statement

Boutique Fund Option

**Offer of membership in the Garrison
Bridge Superannuation Scheme**

7 July 2023

Issuer and Manager:

Lifetime Asset Management Limited

This document gives you important information about this investment to help you decide whether you want to invest. There is other useful information about this offer on disclose-register.companiesoffice.govt.nz

Lifetime Asset Management Limited has prepared this document in accordance with the Financial Markets Conduct Act 2013. You can also seek advice from a financial advice provider to help you to make an investment decision.

1. Key information summary

What is this?

This is a managed investment scheme. Your money will be pooled with other investors' money and invested in various investments. Lifetime Asset Management Limited (**Lifetime, we, us and our**) will invest your money and charge you a fee for its services. The returns you receive are dependent on the investment decisions of Lifetime and the performance of the investments. The value of those investments may go up or down. The types of investments and the fees you will be charged are described in this document.

What will your money be invested in?

Garrison Bridge Superannuation Scheme (**Scheme**) has a range of funds for you to choose from. This Product Disclosure Statement (**PDS**) offers one investment option – the AUD Growth Fund. This investment option is summarised on page 3.



More information about the investment target and strategy for this investment option is provided on page 9.

Who manages the Scheme?

Lifetime is the Manager of the Scheme.



See page 15 for more information.

How can you get your money out?

The Scheme is a Qualifying Recognised Overseas Pension Scheme (**QROPS**) which means it can accept money transferred from UK pension funds. The circumstances in which you are able to make a withdrawal are different for money transferred from a UK pension fund including, any investment return or loss on that money (**UK Pension Transfer Money**) than for other contributions and transfers you make to the Scheme (**Other Contributions**). Generally, you can't withdraw your money until the earlier of the UK normal minimum pension age (currently age 55, changing to age 57 from 6 April 2028) in the case of UK Pension Transfer Money, and in the case of Other Contributions (see page 7).

In limited circumstances, you may be able to withdraw some, or all, of your retirement savings early.



See page 7 for more information.

How will your investment be taxed?

The Scheme is a Portfolio Investment Entity (**PIE**).

The amount of tax you pay in respect of a PIE is based on your Prescribed Investor Rate (**PIR**). This can be 0%, 10.5%, 17.5% or 28%.



See Section 6 of the PDS (what taxes will you pay?) on page 14 for more information.


Where can you find more key information?

Lifetime is required to publish quarterly updates for the fund. The updates show the returns, and the total fees actually charged to investors, during the previous year.



The latest fund updates are available at garrisonbridge.co.nz. Lifetime will also give you copies of those documents on request.

Our Fund

Fund description and investment objective	Risk indicator*	Estimated Annual fund charge (percentage of the net asset value of the fund)
AUD Growth Fund Australian Dollar (AUD) denominated fund employing an active asset allocation strategy and a passive investment management strategy. The fund invests mainly in growth assets and includes some income assets. It seeks to track** the fund's benchmark composite index***.	Lower risk Potentially lower returns  Higher risk Potentially higher returns	1.19%

*The AUD Growth Fund started in July 2023, so the risk indicator has been calculated using market index returns for the period 1 July 2018 to 30 June 2023. As a result, the risk indicator may provide a less reliable indicator of the potential future volatility of the fund. **Before annual fund charge and tax. ***For more information on the fund's benchmark index please refer to the Statement of Investment Policy and Objectives.

See page 10 for an explanation of the risk indicator and for information about other risks that are not included in the risk indicator. To help you clarify your own attitude to risk, you can seek financial advice or work out your risk profile at sorted.org.nz/tools/investor-kickstarter.

Other fees

Establishment fee

A 'one-off' establishment fee of NZD \$495 applies when you join the Scheme for the first time.

Financial adviser fee

At your request, we will deduct a financial adviser fee that you agreed between you and your financial adviser.

Withdrawal fee

If your contribution(s) are invested in the AUD Growth Fund, we will charge you a fee on the amount withdrawn from the AUD Growth Fund as follows:

- 1.00% of the amount withdrawn within 1 year of its deposit.
- 0.50% of the amount withdrawn within 2 years of its deposit.
- 0.25% of the amount withdrawn within 3 years of its deposit.

This fee is deducted from the withdrawal amount and paid to us.

No withdrawal fee is charged if the withdrawal is made after 3 years has passed since the contribution(s) were deposited in the AUD Growth Fund.

No withdrawal fee will be charged on withdrawals of UK Pension Transfer Money made by members that are under the UK normal minimum pension age at the time of the withdrawal.

All fees include GST (if applicable).



See page 12 for more information.

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2. How does this investment work?

This Scheme is a trust, registered under the Financial Markets Conduct Act 2013 as a Superannuation Scheme. The Scheme assets are held by the custodian and are separate from the assets of Lifetime.

The Scheme is designed to help you save for your retirement and pays you a benefit when you retire or as part of a transition to retirement. In limited circumstances, you may be able to withdraw some, or all, of your retirement savings early.

The Scheme is also a QROPS. This means you can transfer money from UK pension funds into the Scheme. The AUD Growth Fund has elected to be foreign investment zero-rate PIE. If you're a non-NZ resident or a transitional resident, you'll be able to elect to have a 0% PIR.



See page 7 for more information.

What is a fund?

A fund is a pool of money made up of the retirement savings of the members invested in that fund. A fund invests in one or more asset classes, with the aim of growing the retirement savings in your account over time.

While this PDS covers the AUD Growth Fund, you do have more funds to choose from, each with different levels of risk and expected return.



To find out more about the other investment options available, you can obtain a copy of the Passively Managed Fund Options PDS from garrisonbridge.co.nz.

The assets of one fund are available to be applied to meet the liabilities of any other fund in the Scheme.

The significant benefits of the Scheme

As your retirement savings are pooled with the savings of other members, you can benefit from:

A fund to suit you

Providing you with a range of investment options in different currencies.

Diversification

A wide variety of investments and broad diversification.

Active Investment Allocation

Actively managing asset allocation to reflect market conditions.

Passive Investment Management

Using passive funds to secure a wide spread of local and international investments.

Environmental Social and Corporate Governance

ESG factors are taken into account in investment policies and procedures of the funds.



How your retirement savings are invested in a fund

Your retirement savings are invested in a fund, or funds, of your choice.

If you invest in a currency, other than the currency of the fund you've chosen, we'll exchange your contribution into the currency of the fund you've chosen on the date your application is accepted at the prevailing exchange rate. The exchange rate may be different than at the time we received your application.

Every time a contribution is made to your account, you receive units in the fund, or funds, you're invested in. The number of units you receive depends on the price of the units at the time of the contribution. The price of a unit depends on the value of the fund. The number of units you have, when multiplied by the unit price, represents the value of your retirement savings in a fund, not including unpaid tax or tax rebates.

The savings in your account grow when your fund's unit price increases. This will happen when the assets that the fund invests in increase in value. Of course, your savings can also go down when the assets the funds invest in decrease in value – although the aim over the long term is to achieve a positive return in most years.



See page 9 for more information.

How do I choose a fund?

You decide which of the Scheme funds your retirement savings are invested in.



If you need help choosing a fund, you can seek financial advice or work out your risk profile at sorted.org.nz/tools/investor-kickstarter.

Joining the Scheme

Membership is open to anyone.

You can obtain an application form to join the Scheme and invest in the AUD Growth Fund by



emailing us at super@garrisonbridge.co.nz



or by calling us on **0800 254 338**

The Scheme is a PIE, and the AUD Growth Fund has been established as a boutique investor class within the Scheme.



For more information on boutique investor class, see the 'Tax' section in the Other Material Information document at disclose-register.companiesoffice.govt.nz (click 'search offers' and search for 'Garrison Bridge Superannuation Scheme').

The minimum investment in the AUD Growth Fund is AUD\$1,000,000. However, there are certain restrictions which may require us to apply our discretion to accept or decline an investment in the fund and/or the contribution amount (in full or in part) in order for the fund to maintain its boutique investor class status. If you wish to invest in the AUD Growth Fund, please talk to us before completing and sending us your application form.

You are not required to make ongoing payments on specified dates or at any specified frequency.

Making investments

After you've made your initial contribution, you may be able to make an additional investment in the AUD Growth Fund (i.e., lump-sum contribution). However, there are certain restrictions which may require us to apply our discretion to accept or decline an investment in the fund and/or the contribution amount (in full or in part) in order for the fund to maintain its boutique investor class status.

If you wish to make an additional investment in the AUD Growth Fund, please contact us by



emailing us at
super@garrisonbridge.co.nz



or by calling us on
0800 254 338

We may change the requirements regarding lump-sum contributions in the AUD Growth Fund at any time without notifying you.

Withdrawing your investments

The Scheme is designed to help you save for your retirement. The circumstances in which you're able to make a withdrawal are different for UK Pension Transfer Money than for Other Contributions. These are detailed below.

Once eligible, you can make a withdrawal from the AUD Growth Fund in AUD or NZD. If you request a payment in a currency other than the currency of the AUD Growth Fund, we'll exchange the withdrawal amount on the date your withdrawal is approved at the prevailing exchange rate. The exchange rate may be different than at the time we pay your withdrawal. You may also incur bank fees in having the money paid in a different currency to the one you were invested.

UK Pension Transfer Money

You can make a withdrawal of your UK Pension Transfer Money when you reach the UK normal minimum pension age (currently age 55, changing

to age 57 from 6 April 2028). You may also be able to withdraw your UK Pension Transfer Money if you meet the ill health conditions under UK law. You will need to provide medical evidence to help us determine whether you meet the relevant criteria. We'll decline any request to withdraw UK Pension Transfer Money if it is not in the best interest of the Scheme or its members.

When making lump sum withdrawals from the AUD Growth Fund, you can either withdraw everything or keep your money invested and make partial lump sum withdrawals when you want to.

Other Contributions

For Other Contributions you generally can't withdraw your money until the earlier of:

- a. **End Payment Date** - when you reach the New Zealand Superannuation Qualification Age (**NZQA**) (currently 65).
- b. **Early Retirement** - when you reach an age that is five years before the NZQA and Public Trust is reasonably satisfied you've permanently retired from business or employment.
- c. **Transition to Retirement** - when you reach an age that is 10 years before the NZQA, and the withdrawals are made through periodic payments over an identifiable period of time.

If you've turned 55 and want to make a withdrawal as part of transition to retirement, your payments will be made through periodic payments and subject to maximum withdrawal amounts.

Early withdrawals are permitted in some limited circumstances including for significant financial hardship, serious illness and death. We may also be required to release some or all of your money in accordance with the provisions of any law, or under a Court order.

Your withdrawal amount will be determined using the unit price applying on the day your withdrawal is approved and paid. We may, with the approval of Public Trust, defer (delay) processing withdrawal or transfer requests. We'll notify you if you're affected by a deferral.

Transfers

Unless a deferral is in effect, you can transfer any non-UK Pension Transfer Money to another superannuation scheme, a KiwiSaver scheme or an equivalent overseas retirement scheme (each a Permitted Scheme) at any time. You may also be able to transfer UK Pension Transfer Money to a Permitted Scheme, if the Permitted Scheme is a QROPS.

If required, we'll exchange your money into NZD at the prevailing exchange rate before transferring it to a Permitted Scheme. Restrictions or significant tax consequences may apply if you wish to transfer UK Pension Transfer Money to a Permitted Scheme.



See the 'UK tax risk' on page 11. You should seek advice on the tax implications before transferring to a Permitted Scheme.



For more information on withdrawals, see the Other Material Information document at disclose-register.companiesoffice.govt.nz (click 'search offers' and search for 'Garrison Bridge Superannuation Scheme').

How to switch between funds

You can switch your retirement savings from one fund to another fund within the Scheme.

If required, we'll exchange your contribution into the currency of the fund you've chosen at the prevailing exchange rate.

If you choose to switch into the AUD Growth Fund, you will need to contact us for a copy of the switch form and to discuss the amount you wish to invest in the AUD Growth Fund. We have complete discretion to accept or decline any contribution in the fund (in full or in part).

We can set requirements for switching, including minimum switch amounts and restrictions on redirecting contributions to another fund.

We can postpone switches in certain limited circumstances set out in the governing document.

This PDS provides information on the Scheme's AUD Growth Fund. There are additional Scheme funds that you can invest in which are not covered in this PDS.



You can learn about them in the Scheme's Passively Managed Fund Options PDS available at garrisonbridge.co.nz.

3. Description of your investment options

AUD Growth Fund

Description, investment strategy and objective

Australian Dollar denominated fund employing an active asset allocation strategy and a passive investment management strategy. The fund invests mainly in growth assets and includes some income assets. It seeks to track** the fund’s benchmark composite index***.

Minimum suggested time frame for holding the investment

7 years

Target investment mix



Income Assets 20%	
International fixed interest	20%
Growth Assets 80%	
Australasian equities	15%
International equities	65%

Risk indicator*

Lower risk
Potentially
lower returns

1

2

3

4

5

6

7

Higher risk
Potentially
higher returns

*The AUD Growth Fund started in July 2023, so the risk indicator has been calculated using market index returns for the period 1 July 2018 to 30 June 2023. As a result, the risk indicator may provide a less reliable indicator of the potential future volatility of the fund. **Before annual fund charge and tax. ***For more information on the fund’s benchmark index please refer to the Statement of Investment Policy and Objectives.

Important

We cannot guarantee that the fund’s investment objective will be achieved.



Further information about the assets in the fund can be found in the fund update at garrisonbridge.co.nz.

More information about how our Scheme funds invest

The Statement of Investment Policy and Objectives (SIPO) contains information about how the fund invests. It details the objectives, strategies, target investment mix and ranges, and underlying funds.

We use underlying funds

The Scheme funds invest in underlying funds. The assets of the underlying funds are selected by the underlying fund managers.

We can make changes to our investment options

We can make changes to the SIPO after consulting with Public Trust without notifying you. Material changes to the SIPO will be included in the Scheme’s annual report.



The current SIPO is available on the scheme register at disclose-register.companiesoffice.govt.nz (click ‘search schemes’ and search for ‘Garrison Bridge Superannuation Scheme’).

4. What are the risks of investing?

Understanding the risk indicator

Managed funds in New Zealand must have a standard risk indicator. The risk indicator is designed to help investors understand the uncertainties both for loss and growth that may affect their investment. You can compare funds using the risk indicator.

Lower risk
Potentially
lower returns

1	2	3	4	5	6	7
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Higher risk
Potentially
higher returns



See page 9 for the risk indicator that applies to the fund.

The risk indicator is rated from 1 (low) to 7 (high). The rating reflects how much the value of the fund's assets goes up and down (volatility). A higher risk generally means higher potential returns over time, but more ups and downs along the way.



To help you clarify your own attitude to risk, you can seek financial advice or work out your risk profile at sorted.org.nz/tools/investor-kickstarter.

Note that even the lowest category does not mean a risk-free investment, and there are other risks (described below under the heading 'Other specific risks') that are not captured by this rating.

This risk indicator is not a guarantee of a fund's future performance. The risk indicator is based on a combination of market and fund returns data for the five years to 30 June 2023. While the risk indicators are usually relatively stable, they do shift from time to time. You can see the most recent indicator in the latest fund update for this fund.

While risk indicators are usually relatively stable, they do shift from time to time. You can see the most recent risk indicator in the latest fund update for this fund.

General investment risks

Some of the things that may cause a fund's value to move up and down, which affect the risk indicator, are:

Market risk

An asset, or an asset class's, market value may change due to a number of factors. These can include changes in the economy, the performance of individual entities, the regulatory environment, investor sentiment, political events, inflation, and interest and currency rates.

The level of market risk a fund is exposed to depends on the asset classes it invests in. For example, equities are considered to be more risky than cash and cash equivalents, and fixed interest assets.

Investing in a multi-asset-class fund means poor performance by a single asset class has less impact on your investment. In addition, investment losses from one asset class may well be offset by investment gains from another.

Currency risk

Changes in currency exchange rates. Assets denominated in foreign currencies face currency risk. For example, for a fund with foreign currency exposure, if the NZD increases in value against a given foreign currency, all else being equal, the NZD value of the fund will fall.

Liquidity risk

An asset cannot be sold at the desired time (and at recent market value). Such illiquid assets may impact your ability to withdraw, transfer or switch your investment.

Credit risk

A borrower may default on their financial obligations or be otherwise unable to meet their financial obligations, either in whole or in part under a contract. The impact of this will be a reduction in the level of returns or the full amount of the investment not being recovered.

Interest rate risk

A fund's investment return will fluctuate as a result of changes in interest rates. A fund's exposure to interest rate risk primarily arises from changes in interest rates applicable to cash and cash equivalents.

Other specific risks

There are other factors that may impact members' returns and that are not reflected in the risk indicators. These risks are:

Losing QROPS status risk

The Scheme could lose its QROPS status at any time. If QROPS status is lost, a member's UK tax implications may change in relation to their investment in the Scheme and/or future transfers.

Currency risk - contributions and withdrawals

If you make contributions in a currency other than the currency of the fund you've chosen, or you expect the Scheme to pay a withdrawal in a currency other than the currency of the fund you've invested in your money will be exchanged at the prevailing exchange rate. This change in currency may be significant and you may also incur significant bank fees.

Non-segregation risk

The assets of the Scheme comprise of a single trust fund. This means the funds within the Scheme are not segregated. In the first instance all liabilities incurred in relation to a fund must first be met from that fund's assets.

However, in the unlikely event that the assets of a fund are insufficient to meet that fund's liabilities, Lifetime does have the ability to call on the assets of any other fund within the Scheme to meet the liabilities of the fund in such equitable manner as Lifetime decides. Lifetime can only do this having first consulted with the Supervisor. Because of the way the Scheme is managed, it is unlikely that Lifetime will ever be required to do this.

UK tax risk

If you have transferred money from a UK pension fund to the Scheme, a transfer or withdrawal of this money from the Scheme may result in a UK tax penalty if you have not been a UK tax non-resident for five (or 10) clear and complete tax years (as applicable) and, if the transferred amount was received by the Scheme on or after 6 April 2017, it has not been invested in the Scheme or another QROPS for five years. The tax penalty may be up to 55% of the amount withdrawn or transferred.

There is also a risk that, if you have transferred money from a UK pension fund to the Scheme on or after 9 March 2017 and the transfer was exempt from the UK overseas transfer charge, you may be required to pay the charge in the future if your circumstances change during the first five clear and complete UK tax years following the transfer (for example, if you no longer meet the tax residency requirement). The amount of the charge may be up to 25% of your UK pension transfer money under current laws.

Zero-rate PIE status risk

The AUD Growth Fund has elected to be a foreign investment zero-rate PIE. If the fund loses that status, then the fund will be taxed as a foreign investment variable-rate PIE whereby the tax treatment of notified foreign investor unitholders and transitional resident unitholders will differ accordingly.



For more information on risks, see the Other Material Information document at disclose-register.companiesoffice.govt.nz (click 'search offers' and search for 'Garrison Bridge Superannuation Scheme').

5. What are the fees?

You will be charged fees for investing in the Scheme. Fees are deducted from your investment and will reduce your returns. The fees you pay will be charged in two ways:

- **Regular charges** (for example, annual fund charges). Small differences in these fees can have a big impact on your investment over the long term;
- **One-off fees** (for example, the establishment fee).

Fund	Estimated Annual fund charge (percentage of the net asset value of the fund)
AUD Growth Fund	1.19%

Annual fund charges

The annual fund charge:

- is calculated as a percentage of the net asset value of the fund (**NAV**).
- is made up of our management fee and the supervisor's fee (which is calculated daily as a percentage of the NAV of the AUD Growth Fund and paid, respectively, monthly or quarterly in arrears), estimated fund expenses, and estimated fees and expenses of underlying.
- includes GST where applicable.
- is calculated daily and will reduce a fund's unit price (so you won't see the annual fund charge on your annual statement).

The estimated annual fund charge does not include trading expenses (the actual costs incurred in the buying and selling of assets in a fund, such as brokerage and spreads). These are a separate cost for the fund in addition to the annual fund charge.



You can find more information on our annual fund charge and how it is calculated on the offer register at disclose-register.companiesoffice.govt.nz (click 'search offers' and search for 'Garrison Bridge Superannuation Scheme').

Individual action fees

You may be charged other fees on an individual basis or for specific decisions or actions as set out below.

Contribution and Termination Fees

We don't currently charge contribution or termination fees.

Establishment Fee

We do charge you a 'one-off' establishment fee of NZD \$495 when you join the Scheme for the first-time. It will be deducted from your account once you've joined the Scheme and paid to us. If you're invested in more than one fund, the fee will be deducted from the fund with the highest balance.

Financial Adviser Fee

At your request, we will deduct a financial adviser fee that you agreed between you and your financial adviser for initial advice (generally relating to the transfer of funds to the Scheme) and ongoing advice (relating to your investments in the Scheme) and pay this fee to your financial adviser.

Withdrawal Fee

If your contribution(s) are invested in the AUD Growth Fund, we will charge you a fee on the amount withdrawn from the AUD Growth Fund as follows:

- 1.00% of the amount withdrawn within 1 year of its deposit.
- 0.50% of the amount withdrawn within 2 years of its deposit.
- 0.25% of the amount withdrawn within 3 years of its deposit.

This fee is deducted from the withdrawal amount and paid to us.

No withdrawal fee is charged if the withdrawal is made after 3 years has passed since the contribution(s) were deposited in the AUD Growth Fund.

No withdrawal fee will be charged on withdrawals of UK Pension Transfer Money made by members that are under the UK normal minimum pension age at the time of the withdrawal.

Other individual action fees

You may be charged fees on an individual basis for investor-specific actions (such as a switching fee). There is currently no fee for switching or changing funds, but we reserve the right to charge such a fee in the future by deducting a fee from the any amount switched from the AUD Growth Fund to another Scheme fund.

The fees can be changed

We can agree to waive part or all or reduce fees either generally or in respect of a particular member or groups of members under certain circumstances. We can change fees from time to time and can introduce new fees provided we notify the Supervisor in writing.

If we increase any other fees or introduce new fees, we'll let you know.

We must publish a fund update for each fund showing the fees actually charged during the most recent year.



Fund updates, including past updates, are available at garrisonbridge.co.nz.

Example of how fees apply to investors

Ben invests \$1,000,000 in the AUD Growth Fund. He is charged an establishment fee of \$495 and no contribution fee is charged.

This brings the starting value of his investment to \$999,505. He is also charged management and administration fees, which work out to about \$11,895 (1.19% of \$999,505).

These fees might be more or less if his account balance has increased or decreased over the year.

Over the next year, Ben pays other charges of \$0.

Estimated total fees for the first year:

Individual action fees: \$495

Fund charges: \$11,895

Other charges: \$0

See the latest fund update for an example of the actual returns and fees investors were charged over the past year.

This example applies only to the AUD Growth Fund. If you are considering investing in other funds or investment options in the Scheme, this example may not be representative of the actual fees you may be charged.

6. What taxes will you pay?

The Scheme is a Portfolio Investment Entity. The amount of tax you pay is based on your Prescribed Investor Rate (PIR).



To determine your PIR, go to ird.govt.nz/roles/portfolio-investment-entities/find-my-prescribed-investor-rate

If you are unsure of your PIR, we recommend you seek professional advice or contact the Inland Revenue Department. It is your responsibility to tell us your PIR when you invest or if your PIR changes. If you do not tell us, a default rate may be applied. If the rate applied to your PIE income is lower than your correct PIR, you will be required to pay any tax shortfall as part of the income tax year-end process. If the rate applied to your PIE income is higher than your PIR, any tax over-withheld will be used to reduce any income tax liability you may have for the tax year and any remaining amount will be refunded to you.

The AUD Growth Fund has elected to be a foreign investment zero-rate PIE. As a result, certain non-resident and transitional resident members will

each be able to elect to have a 0% PIR. If this election is validly made and you provide certain required information to us, no NZ tax will be payable by the fund or you on attributed PIE income and you will not be subject to further NZ taxation on withdrawals from the funds.

A transitional resident is a new migrant or returning person who has not been resident for tax purposes in NZ for at least 10 years prior to their arrival in NZ. A one-off four-year temporary tax exemption on foreign investment income is available to transitional residents. If this may apply to you, you should consult your tax adviser.

Transitional residents should advise us once their four-year temporary tax exemption is about to expire and elect a new PIR to apply to their changed circumstances.

Tax losses or tax credits allocated to the fund are not available to notified foreign investor unitholders and transitional resident unitholders with a 0% PIR.

Non-NZ residents may have tax obligations in their country of residence and should seek tax advice.

7. Who is involved?

About Lifetime Asset Management Limited

Lifetime is the Manager and is the Investment Manager of the Scheme. More information can be found at lifetimeincome.co.nz.

We can be contacted at:



super@garrisonbridge.co.nz



0800 254 338



Lifetime Asset Management Limited
Level 3, 120 Featherston Street
Wellington Central
Wellington 6011

Who else is involved?

Title	Name	Role
Supervisor	Public Trust	Supervise how we manage the Scheme for the benefit of you and other members.
Custodian	Adminis Custodial Nominees Limited	Holds the Scheme's assets 'in trust' for you, entirely separate from our assets.
Administration Manager	Adminis NZ Limited	Provides fund and investment administration services for the Scheme, including calculating unit prices, producing year-end financial statements and holds the member register.
Underlying Fund Managers	<ul style="list-style-type: none">BlackRock Asset Management Ireland LimitedVanguard Investments Australia Limited	Managers of the underlying funds in which the Scheme fund invest.

8. How to complain

Contact us first

If you have any problems with the Scheme, please let us know. As the Manager of the Scheme, we're committed to resolving your complaint as quickly as possible.



super@garrisonbridge.co.nz



0800 254 338



Chief Operating Officer
Lifetime Asset Management Limited
Level 3, 120 Featherston Street
Wellington Central
Wellington 6011

Contact the supervisor second

You can contact Public Trust at:



CTS.Enquiry@PublicTrust.co.nz



0800 371 471



General Manager, Corporate Trustee
Services
Public Trust Building
Level 2, 22-28 Willeston Street
Wellington 6011

If you're still not happy

You may refer your complaint to Financial Services Complaints Ltd (**FSCL**) – A Financial Ombudsman Service. FSCL is ours and Public Trust's independent external ombudsman and dispute resolution service that has been approved by the Minister of Consumer Affairs under the Financial Service Providers (Registration and Dispute Resolution) Act 2008.



complaints@fscl.org.nz



0800 347 257



Financial Services Complaints Ltd
– a Financial Ombudsman Service
Level 4, 101 Lambton Quay
Wellington Central
Wellington 6011

You won't be charged a fee

You won't be charged a fee by us, the supervisor or FSCL for investigating or resolving a complaint.

9. Where you can find more information

Further information about the Scheme is available

On our website

Valuable information and resources to help you manage your account, including forms, online tools, fund performance, unit prices, market reviews and fund updates.

Go to garrisonbridge.co.nz.

On Disclose

Disclose is a website that contains two registers – an offer register and a scheme register.

These registers include current and historical information on the scheme, including the governing document, financial statements, annual report, SIPO and PDS.



Search 'Garrison Bridge Superannuation Scheme' on both the offer and scheme registers. Go to disclose-register.companiesoffice.govt.nz.

You will also be sent an annual member statement and annual tax statement which will include the amount of PIE income allocated to you and the amount of tax paid at your chosen PIR.

You can make a request to the Registrar of Financial Service Providers for a copy of the information on Disclose. You can contact them by:



0508 377 746



Registrar of Financial Service
Providers c/- The Companies Office
135 Albert Street
Auckland 1010

You can also obtain a copy of this information free of charge by contacting us.

10. How to apply

Please contact us for a copy of the application form.



super@garrisonbridge.co.nz



0800 254 338



